

ginko
gemeinsam für vielfalt

CONTACTS

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PUBLIC TRANSPORT DIRECTIONS

S+U Rathaus Spandau
Bus 134, 135, 137, 638, M36, M37, M45
[Stop Brunsbütteler Damm/Ruhlebener Straße]

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ginko Treffpunkt
Borkumer Straße
Refugee Support
Team

We are a non-profit organization offering a wide range of social-psychiatric services in the areas of supported living, employment, leisure activities, contact and counseling, as well as assistance for the homeless.

Together with our clients from Berlin-Spandau and the surrounding areas, we develop local solutions for diverse and self-determined ways of living.

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WHO WE ARE

Our multidisciplinary, multicultural, and multilingual team is part of the psychosocial contact and counseling center Treffpunkt Borkumer Straße.

WHO WE ARE HERE FOR

- » Refugees aged 18 and older who feel very psychologically burdened or are suffering from mental illness.
- » Relatives of people with mental illness and a refugee background, such as friends, partners, and family members.
- » Full-time and volunteer staff working in facilities for refugees.

WHAT WE OFFER

- » We take the time to fully understand your situation, including everything that worries you. Together, we prioritize your concerns based on urgency. Then, we develop a step-by-step support plan with you that could help reduce your stress.
- » We assist you in implementing your individual plan and will reconsider it with you if something is not working well.
- » In addition to general social work knowledge, we have special counseling expertise in psychiatric and psychotherapeutic treatment in Berlin, as well as in asylum and residency law for particularly vulnerable people.

WHAT ELSE IS IMPORTANT

- » We provide counseling in your native language or bring in a professional interpreter.
- » Our counseling is free, confidential, and independent of your residency status

How you can use our counseling services

- » You can visit our open consultation hours at Treffpunkt Borkumer Straße. The current hours are updated monthly on our website.
- » You can attend our open consultation in your shared accommodation. Information about time and place can be obtained from us or your social service.
- » You can make an individual appointment with us by phone or email.



English **0176 13 33 92 15**
0178 806 46 38

Persian,
Urdu **0178 806 46 83**

Arabic **0178 806 46 50**

Russian **0176 13 33 92 15**

